

## Service Area Summaries P4 2022/23

## Communities

## Ad Environment &amp; Leisure Services

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Immediate Commitments	Remaining Budget	Explanation for Major Variances.
	£	£	£	£	£	£	
<b>Commercial Services</b>							
Gross Direct Costs	343,343	100,084	101,511	1,427	7,324	234,507	No Major Variances.
Gross Direct Income	(24,500)	(5,369)	(1,461)	3,908	0	(23,039)	Lower Legal Fee income.
Support Service Charges	173,440	57,808	57,808	0	0	115,632	No Major Variances.
	<b>492,283</b>	<b>152,523</b>	<b>157,858</b>	<b>5,336</b>	<b>7,324</b>	<b>327,101</b>	
<b>Internal Drainage Board Levies</b>							
Gross Direct Costs	432,200	216,100	219,413	3,313	0	212,787	Higher inflation than budgeted.
Support Service Charges	250	84	84	0	0	166	No Major Variances.
	<b>432,450</b>	<b>216,184</b>	<b>219,497</b>	<b>3,313</b>	<b>0</b>	<b>212,953</b>	
<b>Travellers</b>							
Gross Direct Costs	49,600	12,870	11,347	(1,523)	41,394	(3,141)	No Major Variances.
Capital Charges	23,174	7,724	7,724	0	0	15,450	No Major Variances.
Gross Direct Income	(2,000)	(668)	(240)	428	0	(1,760)	No Major Variances.
Support Service Charges	6,940	2,316	2,316	0	0	4,624	No Major Variances.
	<b>77,714</b>	<b>22,242</b>	<b>21,147</b>	<b>(1,095)</b>	<b>41,394</b>	<b>15,173</b>	
<b>Public Protection</b>							
Gross Direct Costs	201,959	62,800	64,129	1,329	12,364	125,466	No Major Variances.
Gross Direct Income	(202,100)	(62,495)	(66,646)	(4,150)	0	(135,454)	Street Trading fee income.
Support Service Charges	127,140	42,388	42,388	0	0	84,752	No Major Variances.
	<b>126,999</b>	<b>42,693</b>	<b>39,872</b>	<b>(2,821)</b>	<b>12,364</b>	<b>74,763</b>	
<b>Street Signage</b>							
Gross Direct Costs	12,000	0	0	0	0	12,000	No Major Variances.
Support Service Charges	21,040	7,016	7,016	0	0	14,024	No Major Variances.
	<b>33,040</b>	<b>7,016</b>	<b>7,016</b>	<b>0</b>	<b>0</b>	<b>26,024</b>	
<b>Environmental Protection</b>							
Gross Direct Costs	682,128	218,058	210,554	(7,504)	27,335	444,239	Vacant post.
Capital Charges	52,962	17,656	17,656	0	0	35,306	No Major Variances.
Gross Direct Income	(45,000)	(10,005)	(5,466)	4,539	0	(39,534)	Local Air Pollution Prevention and Control (LAPPC) fee income - accruals brought forward from 2021/22.
Support Service Charges	227,770	75,932	75,932	0	0	151,838	No Major Variances.
	<b>917,860</b>	<b>301,641</b>	<b>298,676</b>	<b>(2,965)</b>	<b>27,335</b>	<b>591,849</b>	
<b>Env Health - Service Mgmt</b>							
Gross Direct Costs	0	0	20,273	20,273	33,623	(53,895)	Cost centre now obsolete - expenditure to be allocated to various Environmental Health services.
	<b>0</b>	<b>0</b>	<b>20,273</b>	<b>20,273</b>	<b>33,623</b>	<b>(53,895)</b>	

## Service Area Summaries P4 2022/23

## Communities

## Ad Environment &amp; Leisure Services

	Full Year Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Immediate Commitments £	Remaining Budget £	Explanation for Major Variances.
<b>Environmental Contracts</b>							
Gross Direct Costs	310,999	100,200	103,449	3,249	418	207,132	No Major Variances.
Capital Charges	4,521	1,508	1,508	0	0	3,013	No Major Variances.
Support Service Charges	(315,520)	(105,164)	(105,172)	(8)	0	(210,348)	No Major Variances.
	<b>0</b>	<b>(3,456)</b>	<b>(215)</b>	<b>3,241</b>	<b>418</b>	<b>(203)</b>	
<b>Markets</b>							
Gross Direct Costs	56,250	22,502	19,395	(3,107)	1,231	35,624	No Major Variances.
Gross Direct Income	(40,000)	(35,000)	(34,127)	873	0	(5,873)	No Major Variances.
Support Service Charges	22,680	7,568	7,568	0	0	15,112	No Major Variances.
	<b>38,930</b>	<b>(4,930)</b>	<b>(7,164)</b>	<b>(2,234)</b>	<b>1,231</b>	<b>44,863</b>	
<b>Parks &amp; Open Spaces</b>							
Gross Direct Costs	311,273	77,172	17,581	(59,591)	44,617	249,075	(£62,835) Cleansing & Grounds maintenance contract payments not made - invoices awaited from contractor. £3,245 Surveyor costs and signage.
Capital Charges	16,206	5,400	5,400	0	0	10,806	No Major Variances.
Gross Direct Income	(8,500)	(2,836)	(86,222)	(83,386)	0	77,722	Income relating to a Section 106 agreement.
Support Service Charges	127,370	42,476	42,476	0	0	84,894	No Major Variances.
	<b>446,349</b>	<b>122,212</b>	<b>(20,765)</b>	<b>(142,977)</b>	<b>44,617</b>	<b>422,497</b>	
<b>Foreshore</b>							
Gross Direct Costs	130,663	32,810	45,085	12,275	5,548	80,030	R&M costs at Sheringham prom and bandstand shelters.
Capital Charges	27,880	9,292	9,292	0	0	18,588	No Major Variances.
Support Service Charges	111,360	37,128	37,128	0	0	74,232	No Major Variances.
	<b>269,903</b>	<b>79,230</b>	<b>91,505</b>	<b>12,275</b>	<b>5,548</b>	<b>172,850</b>	
<b>Leisure Complexes</b>							
Gross Direct Costs	141,946	46,294	43,286	(3,008)	37,939	60,721	See <b>Note A</b> below:
Capital Charges	492,459	164,156	164,156	0	0	328,303	No Major Variances.
Gross Direct Income	0	0	(1,868)	(1,868)	0	1,868	No Major Variances.
Support Service Charges	90,150	30,068	30,068	0	0	60,082	No Major Variances.
	<b>724,555</b>	<b>240,518</b>	<b>235,642</b>	<b>(4,876)</b>	<b>37,939</b>	<b>450,973</b>	
<b>Note A: (£69,763) Accruals brought forward from 2021/22 for the hire of school halls; £66,350 Higher management fees (new contracts). This will lead to a potential full year overspend of c. £120k.</b>							
<b>Other Sports</b>							
Gross Direct Costs	80,749	26,530	96,348	69,818	2,385	(17,984)	£55,660 Costs associated with the Mammoth Marathon; £13,989 Staffing costs - to include a redundancy payment.
Gross Direct Income	0	0	(36,347)	(36,347)	0	36,347	Fees for Mammoth Marathon.
Support Service Charges	60,520	20,176	20,176	0	0	40,344	No Major Variances.
	<b>141,269</b>	<b>46,706</b>	<b>80,177</b>	<b>33,471</b>	<b>2,385</b>	<b>58,707</b>	

## Service Area Summaries P4 2022/23

## Communities

## Ad Environment &amp; Leisure Services

	Full Year Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Immediate Commitments £	Remaining Budget £	Explanation for Major Variances.
<b>Recreation Grounds</b>							
Gross Direct Costs	12,400	3,100	0	(3,100)	3,509	8,891	No Major Variances.
Capital Charges	5,632	1,876	1,876	0	0	3,756	No Major Variances.
Gross Direct Income	(1,000)	(332)	(565)	(233)	0	(435)	No Major Variances.
Support Service Charges	3,410	1,140	1,140	0	0	2,270	No Major Variances.
	<b>20,442</b>	<b>5,784</b>	<b>2,451</b>	<b>(3,333)</b>	<b>3,509</b>	<b>14,482</b>	
<b>Pier Pavilion</b>							
Gross Direct Costs	9,000	3,000	6,430	3,430	3,766	(1,197)	Fixed wire testing.
Capital Charges	17,020	5,672	5,672	0	0	11,348	No Major Variances.
Support Service Charges	25,770	8,592	8,592	0	0	17,178	No Major Variances.
	<b>51,790</b>	<b>17,264</b>	<b>20,694</b>	<b>3,430</b>	<b>3,766</b>	<b>27,329</b>	
<b>Beach Safety</b>							
Gross Direct Costs	416,930	73,362	4,835	(68,527)	100,490	311,605	Cleansing contract payments not made - invoices awaited from contractor.
Support Service Charges	69,990	23,336	23,336	0	0	46,654	No Major Variances.
	<b>486,920</b>	<b>96,698</b>	<b>28,171</b>	<b>(68,527)</b>	<b>100,490</b>	<b>358,259</b>	
<b>Woodlands Management</b>							
Gross Direct Costs	214,413	70,566	75,133	4,567	48,995	90,285	Signage at Pretty Corner Woods - offset by income from Woodland Trust.
Capital Charges	1,346	448	448	0	0	898	No Major Variances.
Gross Direct Income	(33,960)	(11,316)	(23,994)	(12,678)	0	(9,966)	(£4,264) Community Tree Nursery; (£10,878) Grant and contribution from Woodland Trust.
Support Service Charges	152,570	50,864	50,864	0	0	101,706	No Major Variances.
	<b>334,369</b>	<b>110,562</b>	<b>102,451</b>	<b>(8,111)</b>	<b>48,995</b>	<b>182,923</b>	
<b>Cromer Pier</b>							
Gross Direct Costs	126,140	44,212	43,380	(832)	2,212	80,548	No Major Variances.
Capital Charges	20,737	6,912	6,912	0	0	13,825	No Major Variances.
Support Service Charges	97,720	32,572	32,572	0	0	65,148	No Major Variances.
	<b>244,597</b>	<b>83,696</b>	<b>82,864</b>	<b>(832)</b>	<b>2,212</b>	<b>159,521</b>	
<b>Waste Collection And Disposal</b>							
Gross Direct Costs	4,467,050	960,491	858,596	(101,895)	1,891,874	1,716,581	See <b>Note A</b> below:
Capital Charges	459,571	153,192	153,192	0	0	306,379	No Major Variances.
Gross Direct Income	(3,824,500)	(2,393,924)	(2,343,601)	50,323	0	(1,480,899)	See <b>Note B</b> below:
Support Service Charges	472,660	157,544	157,540	(4)	0	315,120	No Major Variances.
	<b>1,574,781</b>	<b>(1,122,697)</b>	<b>(1,174,273)</b>	<b>(51,576)</b>	<b>1,891,874</b>	<b>857,181</b>	

**Note A:** (£1,038,667) Accruals brought forward for Contractor invoices relating to 2021/22. £1,025,241 First quarter payments to Serco coded to Waste - to be allocated across various services. (£86,205) Accrual brought forward for the Smoothing Mechanism contribution to South Norfolk DC.

**Note B:** £105,135 Accruals brought forward relating to recycling credits for March 2022; (£90,187) Additional commercial fee income; £35,254 Accruals brought forward relating to the shares for the Deed of Variation and recharge of clinical waste disposal.

## Service Area Summaries P4 2022/23

## Communities

## Ad Environment &amp; Leisure Services

	Full Year Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Immediate Commitments £	Remaining Budget £	Explanation for Major Variances.
<b>Cleansing</b>							
Gross Direct Costs	718,000	176,000	(199,107)	(375,107)	202,171	714,936	Accrual brought forward and contractor invoices not yet received.
Capital Charges	85,500	28,500	28,500	0	0	57,000	No Major Variances.
Gross Direct Income	(60,000)	(60,000)	(78,216)	(18,216)	0	18,216	Additional income from recharging for dog and litter bins.
Support Service Charges	46,540	15,512	15,512	0	0	31,028	No Major Variances.
	<b>790,040</b>	<b>160,012</b>	<b>(233,311)</b>	<b>(393,323)</b>	<b>202,171</b>	<b>821,180</b>	
<b>Leisure</b>							
Gross Direct Costs	200,512	66,836	53,540	(13,296)	30	146,942	Lower staffing costs.
Gross Direct Income	0	0	(15)	(15)	0	15	No Major Variances.
Support Service Charges	(200,512)	(64,864)	(64,864)	0	0	(135,648)	No Major Variances.
	<b>0</b>	<b>1,972</b>	<b>(11,339)</b>	<b>(13,311)</b>	<b>30</b>	<b>11,309</b>	
<b>Community Safety</b>							
Gross Direct Costs	25,873	8,620	2,513	(6,107)	0	23,360	Vacant post - secondment.
Support Service Charges	22,220	7,408	7,408	0	0	14,812	No Major Variances.
	<b>48,093</b>	<b>16,028</b>	<b>9,921</b>	<b>(6,107)</b>	<b>0</b>	<b>38,172</b>	
<b>Civil Contingencies</b>							
Gross Direct Costs	87,641	28,718	29,465	747	245	57,931	No Major Variances.
Gross Direct Income	0	0	(2,520)	(2,520)	0	2,520	Sale of vehicle.
Support Service Charges	37,810	12,608	12,608	0	0	25,202	No Major Variances.
	<b>125,451</b>	<b>41,326</b>	<b>39,553</b>	<b>(1,773)</b>	<b>245</b>	<b>85,653</b>	
<b>Ad Environmental &amp; Leisure Svs</b>							
Gross Direct Costs	77,440	25,812	25,781	(31)	0	51,659	No Major Variances.
Support Service Charges	(77,440)	(25,812)	(25,812)	0	0	(51,628)	No Major Variances.
	<b>0</b>	<b>0</b>	<b>(31)</b>	<b>(31)</b>	<b>0</b>	<b>31</b>	
<b>Total Environment &amp; Leisur</b>	<b>7,377,835</b>	<b>633,224</b>	<b>10,669</b>	<b>(622,555)</b>	<b>2,467,471</b>	<b>4,899,695</b>	

## Service Area Summaries P4 2022/23

## Communities

## People Services

	Full Year Budget	YTD Budget	YTD Actuals	YTD Variance	Immediate Commitment	Remaining Budget	Explanation for Major Variances.
	£	£	£	£	£	£	
<b>Health</b>							
Gross Direct Costs	0	0	0	0	0	0	No Major Variances.
Gross Direct Income	0	0	(253)	(253)	0	253	No Major Variances.
Support Service Charges	0	0	0	0	0	0	No Major Variances.
	<b>0</b>	<b>0</b>	<b>(253)</b>	<b>(253)</b>	<b>0</b>	<b>253</b>	
<b>Benefits Administration</b>							
Gross Direct Costs	1,033,785	338,420	311,619	(26,801)	17,530	704,636	See <b>Note A</b> below:
Capital Charges	31,700	10,568	10,568	0	0	21,132	No Major Variances.
Gross Direct Income	(404,824)	(18,276)	(64,339)	(46,063)	0	(340,485)	Grants received from the Department for Works and Pensions (DWP) to offset additional costs of legislative changes and service improvements.
Support Service Charges	403,670	134,560	134,560	0	0	269,110	No Major Variances.
	<b>1,064,331</b>	<b>465,272</b>	<b>392,408</b>	<b>(72,864)</b>	<b>17,530</b>	<b>654,393</b>	

**Note A:** (£15,685) Underspend in staffing - vacant posts and secondments; £6,886 Civica On Demand service (to be funded from grant). (£9,613) Creditor provision brought forward for Civica on-line change in circumstances; (£6,936) Test and Trace grant payments - not now required.

## Homelessness

Gross Direct Costs	1,091,244	259,328	345,007	85,679	453,034	293,203	See <b>Note A</b> below:
Capital Charges	28,482	9,496	9,496	0	0	18,986	No Major Variances.
Gross Direct Income	(998,392)	(324,960)	(538,085)	(213,125)	0	(460,307)	Additional grant funding received over and above the Homeless Prevention grant. Quarterly income not allocated to service area yet.
Support Service Charges	873,130	291,048	291,028	(20)	0	582,102	No Major Variances.
	<b>994,464</b>	<b>234,912</b>	<b>107,446</b>	<b>(127,466)</b>	<b>453,034</b>	<b>433,984</b>	

**Note A:** £78,753 B&B charges - offset by subsidy and client contributions; £11,760 Bad debts written off; £11,242 Higher R&M costs; (£15,638) Lower running costs - invoices not received for some utilities.

## Housing Options

Gross Direct Costs	493,333	164,448	198,498	34,050	195	294,640	Additional staffing - costs to be allocated from grants.
Gross Direct Income	0	0	0	0	0	0	No Major Variances.
Support Service Charges	(493,333)	(164,440)	(164,452)	(12)	0	(328,881)	No Major Variances.
	<b>0</b>	<b>8</b>	<b>34,046</b>	<b>34,038</b>	<b>195</b>	<b>(34,241)</b>	

## Community

Gross Direct Costs	934,767	187,396	159,072	(28,324)	0	775,695	See <b>Note A</b> below:
Capital Charges	0	0	0	0	0	0	No Major Variances.
Gross Direct Income	(64,101)	(16,368)	(64,107)	(627,739)	0	580,006	See <b>Note B</b> below:
Support Service Charges	205,096	82,372	68,376	(13,996)	0	136,720	No Major Variances.
	<b>1,075,762</b>	<b>253,400</b>	<b>(416,659)</b>	<b>(670,059)</b>	<b>0</b>	<b>1,492,421</b>	

**Note A:** £24,399 Staffing - to be funded by grants; (£48,528) Accruals brought forward in respect of grant payments from the North Norfolk Sustainable Communities Fund.

**Note B:** (£35k) Contribution from NHS for the Community Transformation Fund (Waiting Well); Grants of (£347k) Covid Recovery Fund, (£125k) Contain Outbreak Management Fund (COMF) and (£120k) Ukraine Funding - all to be used for staffing and partnership payments.

## Ad People Services

Gross Direct Costs	74,104	24,704	25,668	964	0	48,436	No Major Variances.
Support Service Charges	(74,104)	(24,700)	(24,700)	0	0	(49,404)	No Major Variances.
	<b>0</b>	<b>4</b>	<b>968</b>	<b>964</b>	<b>0</b>	<b>(968)</b>	

## Total People Services

<b>3,134,557</b>	<b>953,596</b>	<b>117,957</b>	<b>(835,639)</b>	<b>470,759</b>	<b>2,545,589</b>
------------------	----------------	----------------	------------------	----------------	------------------

## Total Communities

<b>10,512,392</b>	<b>1,586,820</b>	<b>128,626</b>	<b>(1,458,194)</b>	<b>2,938,230</b>	<b>7,445,283</b>
-------------------	------------------	----------------	--------------------	------------------	------------------